

**Application number:** 09/923,311

**Art Unit:** 3624

**Applicant:** Khai Hee Kwan

**Examiner:** Hani Kazimi.

**Title:** A computer network method for conducting payment over a network by debiting and crediting utilities accounts

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

TO: Commissioner for Patents  
Virginia 22313-1450

Sir:

RE: MISSING ACTION LETTER MAILED 01-25-2007

Dear Sir,

I refer to my previous mail/email 28/Oct/06 below which saw no response from you.

I also noticed that in my PAIR records, it is shown that on 01-25-2007, Mail Notice of Informal or Non-Responsive Amendment under transaction history tab. However when I click on the Image File Wrapper, there is no such mail coming under available documents from the Mail Room. Can you confirm that such a mail was send to me on 01-25-2007 as I have not received anything to date in regards to this application The Last in PAIR Image File Wrapper (Available Documents) was my submission on 10-28-2006.

Your urgent review on this matter is sought.

Yours Truly,



Khai Kwan

29 April, 2007

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A copy of this has been faxed to 571-2736745.